



# Maricopa County Human Services Department

## Mission

*To provide and coordinate essential support and social services to vulnerable populations to enhance economic, educational, and social opportunities and strengthen communities.*

## Values

- **Respect.** Our interactions with clients, community partners, and colleagues are based on the foundation of treating all with respect and dignity, ensuring fairness, and maintaining the highest standards of integrity.
- **Commitment.** We focus on the current and emerging needs of our clients through having an engaged staff who are dedicated to their work and making a difference in the lives of our clients.
- **Accountable.** We hold ourselves responsible for our conduct, for the efficient and effective use of resources, and promote transparency and quality in all services we deliver.
- **Collaborations.** We encourage quality, cooperative partnerships that engage stakeholders and one another to achieve common goals and support a well-functioning human services system.
- **Continuous Improvement.** We incorporate innovative best practices and use data to rigorously strive to improve our programs and services based on outcomes.

## HSD Partnership Principles

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The Maricopa County Human Services Department (HSD) is committed to developing and maintaining a strong human services system that is responsive, efficient, effective, and accountable. To achieve this system, HSD cannot do it alone; it can only be achieved through robust partnerships.

HSD will establish partnerships that are to the mutual benefit of both parties, which acknowledge each organization's uniqueness. Priority will be given based on the broadest impact, greatest benefit, and immediate effect. HSD values these sustainable relationships built on mutual respect and cooperation.

**The Partnership Principles define the formal relationship that is essential to a well-functioning human services system and ensures the best possible partnership.**

1. Recognizes Common Customer and Common Goal
2. Operates in Best Interest of Community
3. Clearly Defined Roles, Responsibilities, and Expectations
4. Promotes Efficiency and Accountability
5. Timely and Responsive in Activities
6. Transparent, Open, and Direct through Regular Communication
7. Concerns and Issues Identified and Communicated
8. Acknowledges Accomplishments and Contributions
9. Data-Driven and Outcome-Focused
10. Solicits Input and Involvement in Planning