

2019 Maricopa County StandDown Report





Major Partner Agencies

































Maricopa County StandDown

The Maricopa County StandDown is Arizona's largest outreach event targeting veterans experiencing or at-risk of homelessness. Through a partnership with the Arizona State Fairgrounds, the Maricopa County StandDown is held each year in the spring at the Veterans' Memorial Coliseum and spans 3 days. Over the course of these days, homeless and at-risk veterans are offered shelter beds and other basic needs items such as meals, hygiene products, shower and restroom facilities among other care items needed to recuperate from the conditions of life on the streets.

When their basic needs addressed, homeless veterans are better able to access the services available to assist them in ending their homelessness. Thus, 119 service providers come together to deliver on-site support during the event; all committed to "cutting the red tape" to deliver their services quickly, efficiently and in a veteran-centered framework. Major service providers include AZ Mission of Mercy, Arizona Department of Transportation's Motor Vehicle Division, City of Phoenix Municipal and other Court systems, Social Security Administration, the Department of Economic Security, and the Phoenix VA Health Care System.

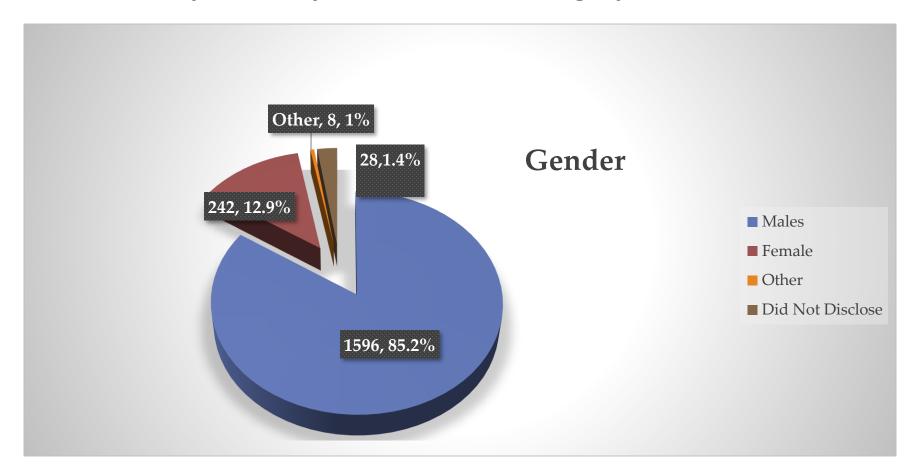
The end of homelessness among veterans begins with housing -which is why we bring housing providers together on-site with beds/units available to get as many veterans off the streets as quickly as possible. StandDown also intervenes, where possible, to prevent homelessness among at-risk veterans throughout the year with its partner agencies.

The Maricopa County StandDown would not be possible without its generous donors, partner agencies and hundreds of dedicated volunteers. We hope you enjoy this report and find it useful in your efforts to end homelessness among veterans throughout the year. We look forward to seeing you at next year's Maricopa County StandDown.

For More Information: https://azhousingcoalition.org/avsa

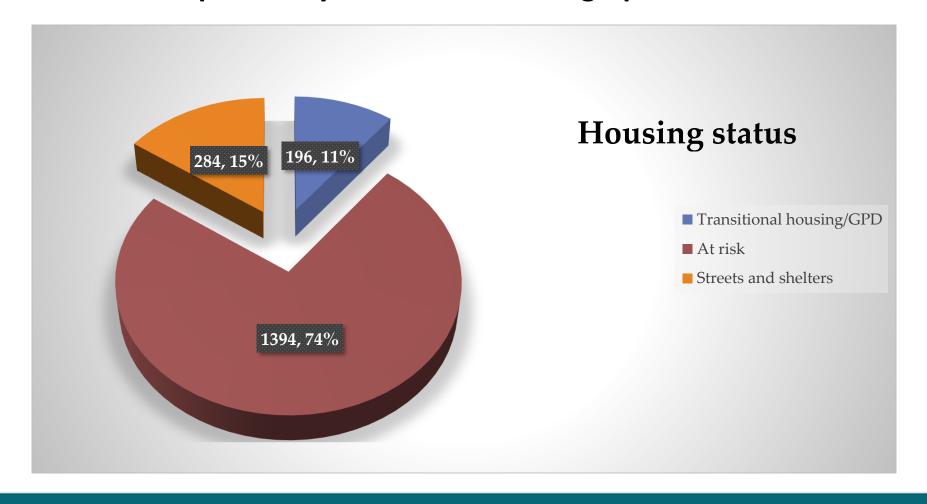


2019 Maricopa County StandDown Demographics: 1,874 Veterans



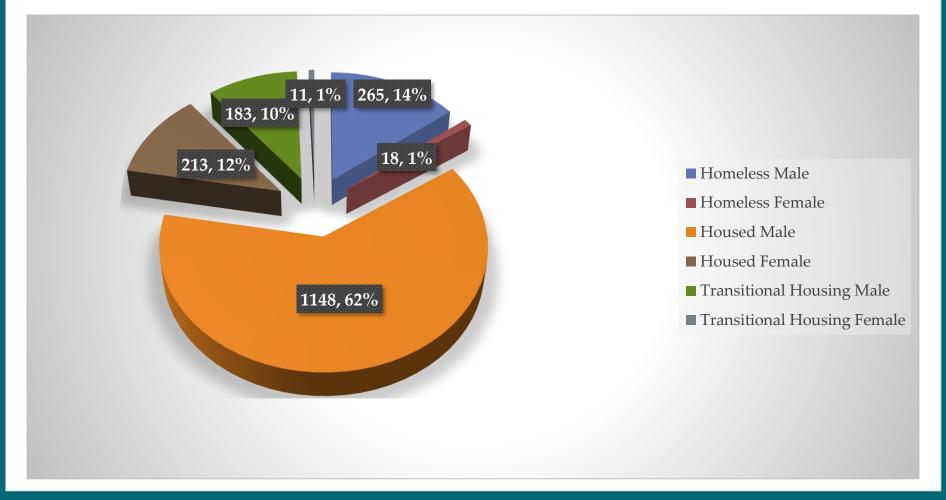


2019 Maricopa County StandDown Demographics: 1874 Veterans



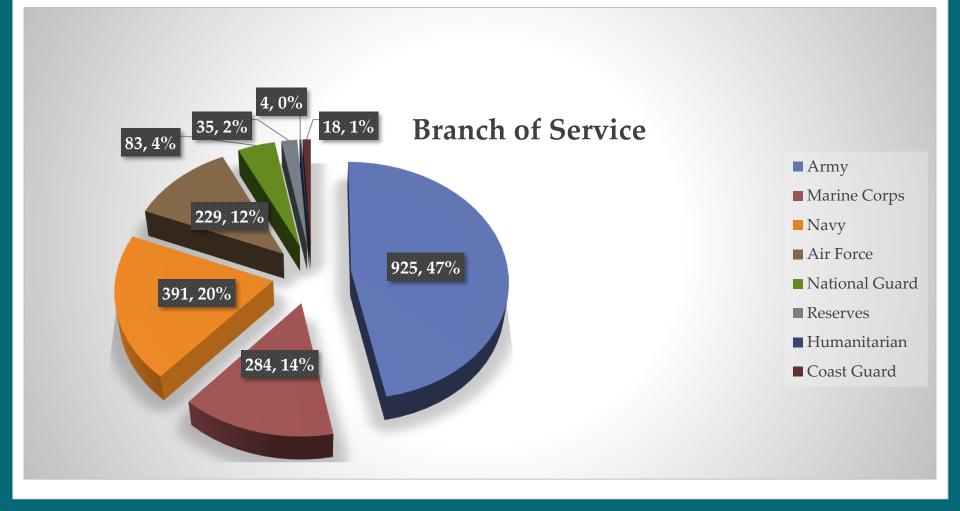


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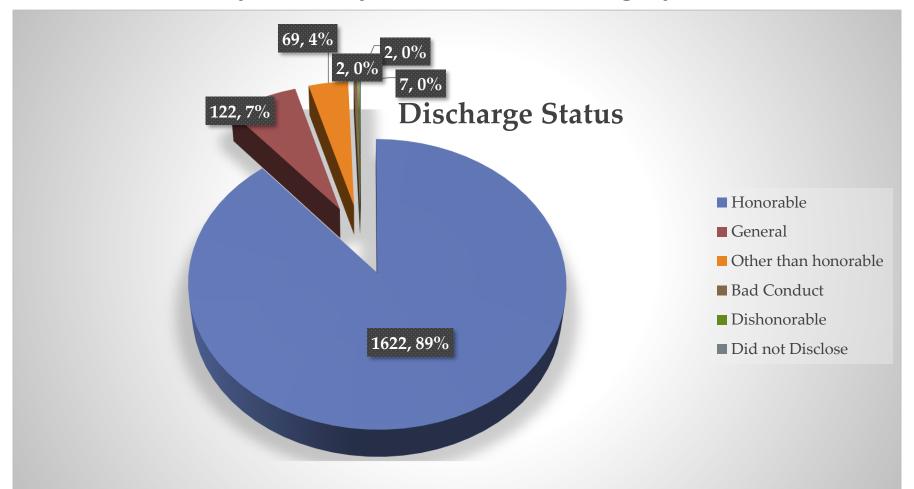


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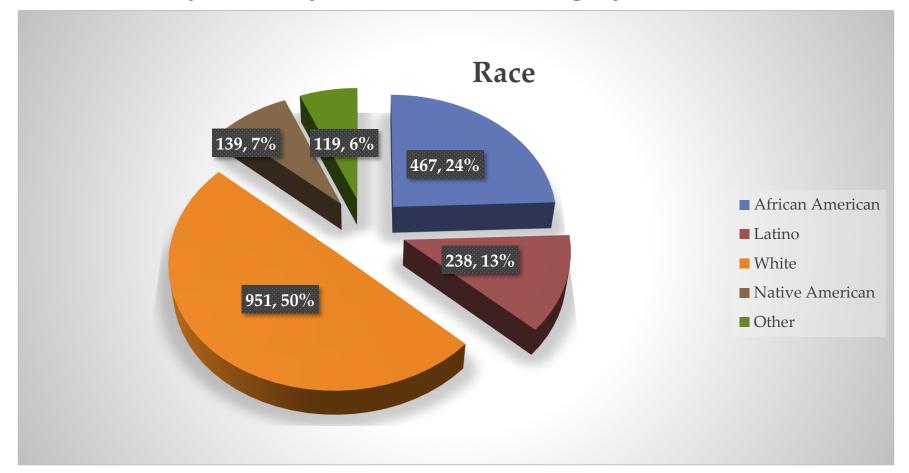


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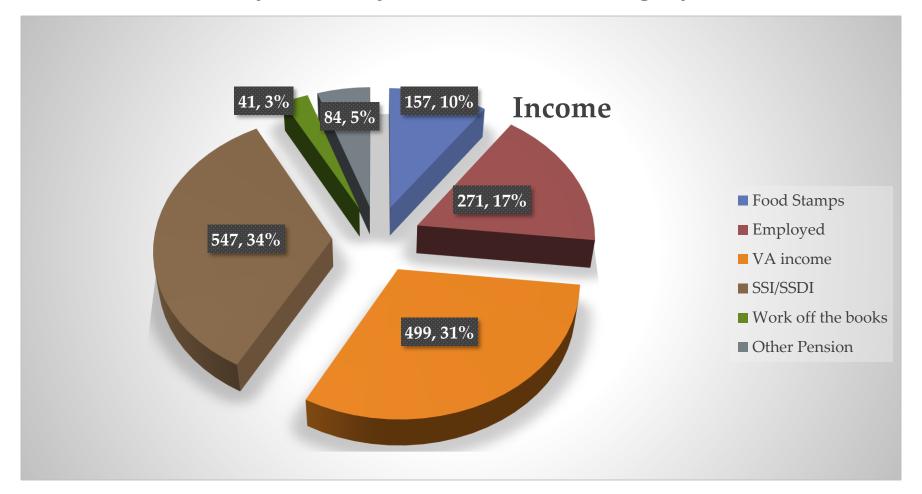


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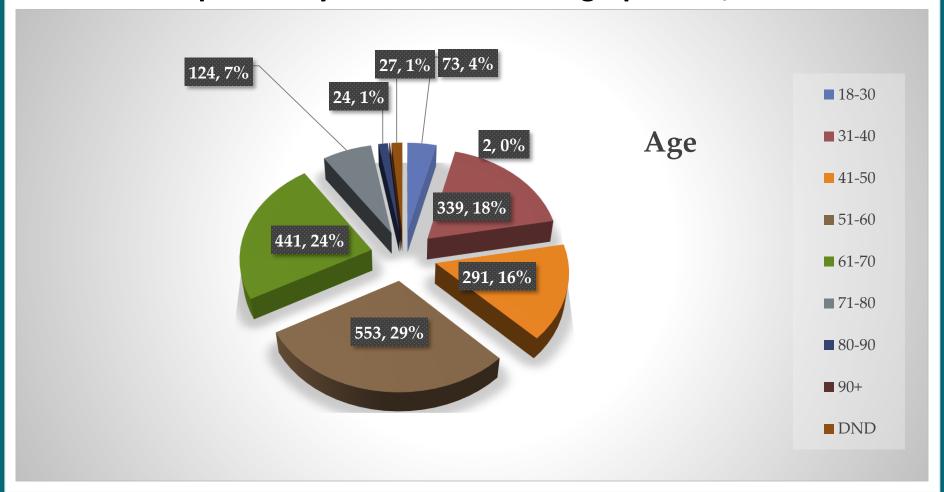


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Valley of the Sun United Way Volunteers and Guest Guides: 850







AZ Mission of Mercy Dental Services

302 veterans received dental services

\$393,568.18 in dental services provided to our homeless and at-risk veterans at no charge to them!





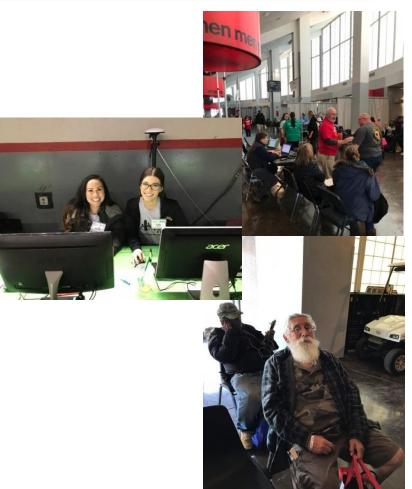


AZ Mission of Mercy Dental Services (breakdown of services)

Anesthesia	224	\$16,800.00
Endodontics	15	\$15,145.00
Evaluation	301	\$26,656.56
Imaging	302	\$20,287.44
Oral Surgery	360	\$108,250.61
Preventative	391	\$26,629.65
Prosthodontics	91	\$149,194.01
Restorative	85	\$30,604.91

Grand Total 1769 \$393,568.18







Hi,

I talked to my brother about his experience at the Stand Down and he is still singing praises for the services he received. He was able to get all the dental work that was required and the dentist also had him come to her office to complete the root canal work at no charge. Now that his teeth have been fixed, he can have his knee replacement surgery done at the VA Hospital. He said that he was treated like a king from all the volunteers at the Stand Down. He was just amazed that the volunteers were so wonderful. Thank you,

Lois



Women Veterans

Women veterans seen the first day = 120 and 84 on the second day. Total = 204 through the women veteran only area (67% increase from 2018)

Volunteers staffing the Women Vet area: 81

Mary Kay provided mini-makeovers for the 9th year

Chair massages were available all day

Jazzy Z's catered 140 meals





Court & Legal System

810 Veterans registered and received legal services

This is a 10% decrease from the number of veterans served in 2018. The event saw a 12% increase in participants from 2018-2019.





ADOT Motor Vehicle Division

Total Veterans Served: 750

A veteran attended the event with his 3 year old daughter. He had started his own business to provide for her and needed his license to operate his new business. MVD was able to assist in getting his license back and not only that, Operation Overwatch gave him a vehicle free of charge.





Department of Economic Security

Division of Developmental Disabilities	
Family Assistance Administration	
Child Support	51
RSA	41
Veterans' employment services	
Total Number served by DES	726





Social Security

Claims filed: 51

SSN Cards processed: 115

Other actions: 144

Grand total served: 310

Down from 389 in 2018





Veterans Affairs

The VA Homeless Programs/CRRC conducted 39 housing assessments for literally homeless Veterans. Of those 39 Veterans 32 were in need of having a VI-SPDAT which was also completed at Stand Down.

As a result of the housing screenings, 13 Veterans were directly referred to HUD VASH.

3 Veterans who presented to Homeless Programs from Transitional Housing were also referred to HUD VASH.

18 Veterans were admitted to GPD/ Contracting Housing





Veterans Benefits Administration

390 veterans seen

230 claims processed

82 homeless claims processed





Coordinated Entry/Veteran By-Name-List Coordinated by CBI

52 Veterans were found on BNL, 50 of the whom were currently residing in GPD beds

2 Reported experiencing homelessness

7 Veterans were opened in Veterans Connections Program

4 referred to Supportive Services for Veteran Families

3 referred to CBI GPD Program

3 Veterans were referred to Transition in Place/Military Family Relief Fund 2 were approved and CBI is navigating them.





Vision

Total patients seen: 787

Readers - 404

Dilated exams with the Lions Group on Friday and Saturday -50

Scheduled for dilated exams at the Lions Group -296





West Coast Ultrasound

13 student volunteers on Thursday and 8 student volunteers on Friday, plus 3 faculty each day for a total of 28 volunteers x 8 hours = 224 hours.

Ultrasound saw a total of 140 veterans and performed 700 screenings over the two days. We are pleased to report we didn't have any medical emergencies for the first time this year





Housing –Coordinated by US Vets

185 veterans screened in housing

63 screened for US VETS SSVF

3 veterans have completed intakes for CBI SSVF

2 families completed intakes for Save the Family

13 vets placed in transitional housing

1 housed in contract housing

2 housed in treatment

6 placed in emergency beds





Veterinary Services

Patients examined: 295 (this number is much lower than last year [530] because only pets that saw the veterinarian were counted -not pets that went through us for any reason, such as receiving supplies)

Vaccines administered: 511 (up from 465)

Surgeries performed: 45 (down from 47, but several more serious and emergency cases this year)

Boarded: 201 (up from 197)

Groomed: 68 (up from 43 - more groomers

volunteered this year)





Community Providers

127 service providers registered and 119 participated in the 2019 Maricopa County StandDown. Two were furloughed due to the government shutdown.

Mental health service providers on site: 14

Hygiene Kits: 1920 hygiene kits were

distributed

Haircuts: 273







Community Providers

45 veterans seen by the Prostate On-site Project (POP) Van

40 veterans attended free onsite Yoga classes

366 veterans received acupuncture





Meals Provided

Day One:

Sodexo served 1290 veterans breakfast Sodexo served 1700 veterans for lunch

Day Two:

Sodexo served 710 veterans breakfast
MFRG-ICON Construction served 1735 veterans for lunch



VA Voluntary Service purchased 600 burritos from American Legion Post 1, 300 Firehouse subs and 300 Chick-Filet sandwiches to provide to service providers and volunteers throughout the event.

Total meals served: 6,635



Clothing

We suspended overall clothing distribution in 2017 because there are several providers that offer clothing to veterans throughout the year.

The Trilogy Veterans Club did provide clothing to 125 veterans who reported being homeless upon entry to the event.

Veterans received new socks, new t-shirts, new underwear, a duffle bag, backpack, hip pack, jeans, insulated shirts, long underwear, knit hat, gloves, insulated pants, and new shoes along with some miscellaneous items.





For their efforts in ensuring a safe, secure, and efficient event -thank you to the Combat Vets Motorcycle Association and specifically Ken "Ghost" Hickens for attending the planning meetings and managing the club members that volunteered





Thank you to Steve Yamamori and Troy Friedman for taking over registration this year and switching everything over to electronic entry.

Thanks also to Rio Salado for providing 60 laptops to use in the registration area.





Thank you to Fitz and crew at 98KUPD for fundraising for bus passes. Through a matching grant from Acceptance Insurance, and the generosity of listeners, AVSA is able to provide bus basses to veterans in need at the event and throughout the year.







For their ongoing volunteerism year after year, we want to thank the Betty Fairfax High School ROTC Program –with a special shout out to First Sergeant Kevin Henson for coordinating the effort





A special thank you to our organizational donors:

Angry Crab Shack & BBQ
Arizona Department of Veterans' Services
Arizona State Fairgrounds
Central Arizona Dental Society Mission of Mercy
City of Phoenix
Copper State Post 619
USAA
VMLC Charities
Wells Fargo Foundation



This is a volunteer driven event and it can often be thankless work -but we want you to know how truly appreciative we are of all that you do. Special thanks to Barb Sesate for managing all the service providers and to Margaret Dimaggio (and family) for overseeing the bag check area, creating our maps and so much more. To every single person that is involved in the Maricopa County StandDown, in big or small ways, we want to say a very heartfelt thank you! We could not do this without your ongoing support. We also want to thank every veteran that

attended the event.

